	Company 31 March 2022		
	2023 Rm	**2024 Rm**	**Beyond 2025 Rm**
Voice	**414**	**171**	**32**
Data	**2 294**	**1 016**	**105**

	31 March 2021		
	2022 Rm	2023 Rm	Beyond 2024 Rm
Voice	431	148	14
Data	2 347	779	50

All revenue from contracts with customers is included in the amounts presented above.

The Group and Company apply the practical expedient in paragraph 121 of IFRS 15 and do not disclose information about remaining performance obligations that have original expected durations of one year or less.

4.3 Customer relationship periods

The customer relationship periods (CRP) in the current financial year are determined as follows:

- Voice revenue: 5.5 years (31 March 2021: 5.5 years)
- Wholesale revenue: 4 years (31 March 2021: 4 years)
- Non-voice revenue: 3.5 years (31 March 2021: 3.5 years)

There has been no change in the average CRP in respect of non-voice revenue, voice revenue and wholesale revenue during the 2022 financial year.

5. Other income

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	**31 March 2022 Rm**	31 March 2021 Rm
Other income	**686**	619	**1 240**	1 018
Interest received from trade receivables[1]	**122**	151	**69**	108
Sundry income[2]	**363**	401	**914**	839
Profit on disposal of assets[3]	**201**	67	**257**	71

[1] *Interest received on trade receivables relates to interest on overdue trade receivables accounts. These are financial assets measured at amortised cost. Interest is recognised on a time proportionate basis, taking into account the principal amount outstanding and effective interest rate.*

[2] *Sundry income for Telkom Company includes income from management fees charged to subsidiaries. The Group and Company number includes gains or losses on lease terminations and other income on the submarine cable systems. Income on submarine cables consists of reimbursements for work done on behalf of the consortiums, reimbursements on operating, maintenance cost (direct cost) and travel fees related to the cable services.*

[3] *Included in the current year profit on disposal of assets for Group and Company is a gain on disposal of contract assets to the amount of R154 million (31 March 2021: R63 million).*

6. Expenses

6.1 Cost of handsets, equipment, software and directories

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	**31 March 2022 Rm**	31 March 2021 Rm
Cost of handsets, equipment, software and directories	**(5 648)**	(4 781)	**(3 589)**	(2 722)

Cost of handsets, equipment, software and directories increased as a result of higher post-paid and long-term evolution (LTE) sales year on year. The prior year was negatively impacted by COVID-19.

Notes to the financial statements continued

for the year ended 31 March 2022

6. Expenses continued

6.2 Sales commission, incentives and logistical costs

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Sales commission, incentives and logistical costs	**(2 516)**	(2 425)	**(2 369)**	(2 243)

Sales commission, incentives and logistical costs increased slightly as a result of higher commissions due to the growth in the commissionable base.

6.3 Employee expenses

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Employee expenses	**(8 693)**	(9 312)	**(4 528)**	(4 762)
Salaries and wages	**(7 590)**	(7 755)	**(3 719)**	(3 466)
Post-retirement pension and retirement fund (refer to note 29)	**(535)**	(536)	**(335)**	(364)
Post-retirement medical aid (refer to note 29)	**150**	122	**150**	122
Post-retirement telephone rebates (refer to note 29)	**(41)**	(35)	**(41)**	(35)
Share-based compensation expense (refer to note 24)	**(203)**	(203)	**(164)**	(154)
Other benefits[1]	**(811)**	(1 117)	**(750)**	(1 077)
Employee expenses capitalised to capital projects	**337**	212	**331**	212

[1] *Other benefits include, amongst others, skills development, annual leave, performance incentive, service bonuses, voluntary employee severance/voluntary early retirement and retrenchment package costs and termination benefits.*

6.4 Other expenses

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Other expenses	**(2 315)**	(2 197)	**(992)**	(953)
Included in the other expenses line item are the following expenses:				
Operating expenses	**(1 934)**	(1 886)	**(661)**	(608)
Sundry expenses[1]	**(211)**	(147)	**(62)**	(80)
Licence fees	**(377)**	(370)	**(360)**	(354)
Subsistence and travel	**(33)**	(18)	**(19)**	(8)
Third party service costs	**(979)**	(1 055)	**–**	–
Image building and market research costs	**(55)**	(48)	**(54)**	(49)
Commission	**(121)**	(110)	**(121)**	(110)
Data procedure expenses	**(59)**	(76)	**–**	–
Other	**(99)**	(62)	**(45)**	(7)
Non-operating expenses	**(381)**	(311)	**(331)**	(345)
Donations	**(71)**	(1)	**(34)**	(32)
Losses[2]	**(301)**	(307)	**(297)**	(307)
Other	**(9)**	(3)	**–**	(6)

[1] *Sundry expenses include, amongst others, consumables, membership fees, project fees, stock write-offs, printing and stationery costs.*
[2] *Losses include losses as a result of theft of copper and fibre lines.*

6.5 Service fees

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Service fees	**(3 388)**	(3 316)	**(2 878)**	(2 858)
Facilities and property management	**(2 178)**	(2 037)	**(1 842)**	(1 815)
Consultancy, security and other services	**(1 210)**	(1 279)	**(1 036)**	(1 043)

6.6 Lease-related expenses

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Lease-related expenses	**(168)**	(487)	**(95)**	(449)

Included in lease-related expenses is an amount of R8 million (31 March 2021: R54 million) for Group and Rnil (31 March 2021: Rnil) for Company related to short-term leases as well as month-to-month leases that are non-strategic in nature. Of the total amount, low-value leases consist of Rnil (31 March 2021: Rnil) for Group and Company. Lease renewals were fast tracked resulting in leases, that were previously expensed as month-to-month, being renewed for a fixed period. These leases have been capitalised to right-of-use assets and lease liabilities and are no longer accounted for as month-to-month, resulting in the decrease in lease-related expenses. This resulted in an increase in the right-of-use asset and lease liability.

6.7 Depreciation, amortisation, impairments and write-offs of non-financial assets

	Group		Company	
	31 March 2022 Rm	31 March 2021 Rm	31 March 2022 Rm	31 March 2021 Rm
Depreciation, amortisation, impairments and write-offs of non-financial assets	**(6 975)**	(6 870)	**(6 872)**	(6 863)
Depreciation of property, plant and equipment	**(4 713)**	(4 918)	**(4 298)**	(4 546)
Depreciation of right-of-use assets	**(1 184)**	(947)	**(1 643)**	(1 416)
Amortisation of intangible assets	**(831)**	(805)	**(729)**	(708)
Write-offs and impairments of property, plant and equipment and intangible assets	**(247)**	(200)	**(202)**	(193)

	Group		Company	
The estimated useful lives assigned to groups of property, plant and equipment are:	2022 Years	2021 Years	2022 Years	2021 Years
Freehold buildings	**5 to 50**	5 to 50	**5 to 40**	10 to 40
Network equipment				
Cables	**4 to 30**	4 to 30	**4 to 30**	4 to 30
Switching equipment	**5 to 18**	5 to 18	**5 to 18**	5 to 18
Transmission equipment	**5 to 20**	5 to 18	**5 to 20**	5 to 18
Other	**2 to 20**	2 to 18	**2 to 20**	2 to 18
Support equipment	**5 to 12**	5 to 13	**5 to 10**	5 to 13
Furniture and office equipment	**5 to 15**	5 to 15	**11 to 15**	11 to 15
Data processing equipment and software	**3 to 10**	3 to 10	**5 to 10**	5 to 10
Telkom support services equipment	**2 to 20**	2 to 20	**2 to 20**	2 to 20

The expected useful lives assigned to intangible assets are:	Years	Years	Years	Years
Software and licences	**3 to 10**	3 to 10	**5 to 10**	5 to 10
Trademarks, copyrights and other	**5 to 13**	5 to 13	**5 to 13**	5 to 13

During the year, the Group reassessed the useful lives on various property, plant and equipment assets. The reassessment takes into account the Group's current capex strategy and changes in the technological environment. The reassessment of useful lives decreased the depreciation expense by R508 million (31 March 2021: decrease of R110 million) and decreased the amortisation expense by R28 million (31 March 2021: increase of R66 million) at a Company level and decreased the depreciation expense by R514 million (31 March 2021: decrease of R120 million) and decreased the amortisation expense by R28 million (31 March 2021: increase of R62 million) at a Group level. Depreciation for future periods is expected to increase by R508 million for Company and by R514 million for Group. Amortisation for future periods is expected to increase by R28 million for Company and Group. Refer to notes 2.4.1 and 2.5.13 for the related accounting policies.